DEPARTMENT OF EDUCATION
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Republic of the Philippines
Department of Education
Region V– Bicol
SCHOOLS DIVISION OFFICE OF LIGAO CITY

Office of the Schools Division Superintendent

MEMORANDUM 91726524

TO: **All SDO Unit/Section Heads**
All Others Concerned

FROM: **NYMPHA D. GUEMO**

SUBJECT: **DIVISION ROLL- OUT AND CONDUCT OF HANDS- ON TRAINING ON AUTOMATED CLIENT SATISFACTION MEASUREMENT (CSM) SYSTEM**

DATE: **SEPTEMBER 17, 2026**

1. Relative to DepED's **MEMORANDUM PAS- OD- 38,** the Department's commitment to continuous improvement in public service delivery and to promoting the efficiency and accuracy of feedback reporting in compliance to government service standards, this office shall conduct **Division Roll- Out and Hands- On Training on Automated Client Satisfaction Measurement (CSM) System** this **24th** of September 2026 around **1** in the afternoon at the SDO Conference Hall.

2. In view thereof, **all SDO Unit/Section Heads** must submit their Unit/Section official email address ***to the Legal Unit for creation of User's Account on or before September 18, 2026.*** All participants to the said training are requested to access the link, https://staging-csm01.deped.gov.ph during the date provided for the Hand's- On Training with the ICT Unit/Section Head.

3. For information, guidance and compliance.

NYMPHA D. GUEMO
Schools Division Superintendent

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