



Republic of the Philippines
Department of Education
Region V- Bicol

SCHOOLS DIVISION OFFICE OF LIGAO CITY

Office of the Schools Division Superintendent

August 25, 2026

DIVISION MEMORANDUM

82526462

No. **04211**, s.2026

MANDATORY REPORTING OF LEARNER RIGHT AND PROTECTION INCIDENTS

TO : Assistant Schools Division Superintendent
Chiefs-CID/SGOD
Public Schools District Supervisors
Public/Private Secondary and Elementary School Heads
All Others Concerned

1. This has reference to the Memorandum OM-OUOGPS-2026-11-2713 dated July 29, 2026 from the Office of the Undersecretary for Governance and Operations of Department of Education urging all schools and learning centers on the mandatory reporting of all learner rights and protection (LRP) concerns and submission of documents necessary for the management and monitoring of LRP concerns to the Learner Rights and Protection Division (LRPD), such as but not limited, incident reports and intervention plan.

2. The incident report and intervention plan must be submitted to the Office of Undersecretary for Governance and Operations (oupsar.deped.gov.ph) immediately or within forty-eight (48) hours from the receipt of the complaint or upon the onset of the incident. A copy of the submission must also be furnished to the following offices:

- Learners TeleSafe Contact Center Helpline:
weprotectlearners@deped.gov.ph
- Office of the Assistant Secretary for Governance and Operations:
oaseg@deped.gov.ph
- Bureau of Learner Support Services - Office of the Director:
blss.od@deped.gov.ph
- Regional Learners Right and Protection - Education Support Services Division: learnershelpline.ro5@deped.gov.ph and lrp.row@deped.gov.ph

3. All concerned are expected to strictly adheres to the Revised Implementing Rules and Regulations of Republic Act No. 10627 for the management of bullying cases. DepEd Order (D.O.) No. 40 s. 2012 for cases of child abuse, neglect, exploitation, and discrimination, 18 s. 2015 for the management and procedure on children in conflict with the law, and children-at-risk, and D.O 6, s. 2026, for the guidelines on ensuring safety and motivating learning environment. Refer to the above-cited issuances for more information.

4. Offices and personnel who will be involved in the management of all LRP concerns are reminded to handle the incidents with utmost confidentiality for the protection of both learners and teachers in accordance with Section 18 of D.O. No. 40 s. 2012

5. For questions and/or concerns, you may contact Michael P. Penilla, PDO-I/ LRP Focal through 0930-482-1337 or thru email at Michael.penilla@deped.gov.ph.

6. For the information and guidance of all concerned.

NYMPHA D. GUENO

Schools Division Superintendent

SGOD/YFD/mpp
08/25/2026



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Department of Education

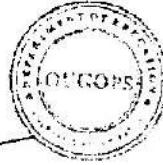
OFFICE OF THE UNDERSECRETARY FOR GOVERNANCE AND OPERATIONS

MEMORANDUM

OM-OUGOPS-2026-11-2713

TO : ALL REGIONAL DIRECTORS
ALL SCHOOLS DIVISION SUPERINTENDENTS
ALL SCHOOL HEADS

FROM : MALCOLM S. GARMA
Undersecretary
Office of the Undersecretary for Governance and Operations



SUBJECT : MANDATORY REPORTING OF LEARNER RIGHTS AND PROTECTION INCIDENTS

DATE : July 6, 2026

This Office reiterates the mandatory reporting of all learner rights and protection (LRP) concerns¹ and to submit documents necessary for the management and monitoring of LRP concerns to the Learner Rights and Protection Division (LRPD), such as, but not limited to, incident reports and intervention plans.

The incident report and intervention plan must be submitted to the Office of the Undersecretary for Governance and Operations (ouops@deped.gov.ph) immediately or within forty-eight (48) hours from the receipt of the complaint or upon the onset of the incident. A copy of the submission must also be furnished to the following offices:

- Learners TeleSafe Contact Center Helpline: weprotectlearners@deped.gov.ph and lrpo@deped.gov.ph
- Office of the Assistant Secretary for Governance and Operations: oaseg@deped.gov.ph
- Bureau of Learner Support Services - Office of the Director: blss.od@deped.gov.ph

Moreover, this Office reiterates the strict adherence to the Revised Implementing Rules and Regulations of Republic Act No. 10627 for the management of bullying cases, DepEd Order (D.O.) Nos. 40, s. 2012, for cases of child abuse, neglect, exploitation, and discrimination, 18, s. of 2015 for the management and procedures on children in conflict with the law, and children-at-risk, and 6, s. 2026, for guidelines on ensuring safety and motivating the learning environment. For more

¹ Pursuant to D.O. No. 6, s. 2026, "LRP Concerns" is an umbrella term that refers to all types of learner rights and protection concerns involving child abuse, violence, exploitation, discrimination, bullying, gender-based sexual harassment, or any other conditions, and circumstances prejudicial to the development of learners.

information, you may refer to the matrix of DepEd policies related to learner rights and protection below to be guided accordingly:

Policy	Short Title	Scope	Legal Bases
DO No. 40, s. 2012	DepEd Child Protection Policy	Teaching and Non-Teaching Personnel against a Child *(with exemptions)	Republic Act (RA) No. 7610 Special Protection of Children against Child Abuse, Exploitation, and Discrimination
DM 90, s. 2025	Revised Implementing Rules and Regulations of RA No. 10627	Learner to learner (peer to peer)	RA No. 10627 Anti-Bullying Act of 2013
DO No. 18, s. 2015	Guidelines on the Management of Children-At-Risk and Children in Conflict with the Law	Child is adjudged as, or accused of, committing a crime (Learner against the State)	RA No. 9344 as amended by RA No. 10630 Juvenile Justice and Welfare Act

Relatedly, the offices and personnel who will be involved in the management of all LRP concerns are reminded to handle the incidents with utmost confidentiality for the protection of both learners and teachers in accordance with Section 18 of D.O. No. 40, s. 2012.

For clarification and/or requests for technical assistance, concerned offices may contact the Learner Rights and Protection Division at (02) 8632-1372 or email at lrpo@deped.gov.ph (cc: weprotectlearners@deped.gov.ph).

For your appropriate action.

Thank you.

LRPD LTRCH ACTS



16th floor, Techzone Building, 213 Sen. Gil Puyat Ave., San Antonio Village, Makati, Metro Manila, 1203
Telephone Nos.: (02) 8633-5313; (02) 8631-8492
Email Address: lrpo@deped.gov.ph | Website: www.deped.gov.ph

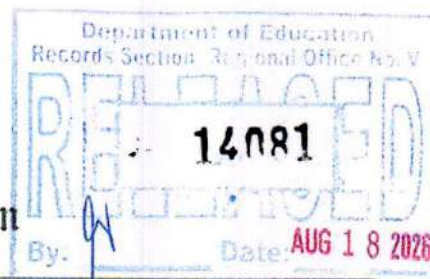


DepEd - LIGAO CITY DIVISION
SDS OFFICE
RECEIVED

BY: [Signature]
DATE: 8/18/26
TIME: 10:04 AM



Republic of the Philippines
Department of Education
REGION V - BICOL



17 August 2026

REGIONAL MEMORANDUM
No. 01095 s. 2026

MANDATORY REPORTING OF LEARNER RIGHTS AND PROTECTION INCIDENTS

To : Schools Division Superintendents
SGOD Chiefs
Elementary and Secondary School Heads
Division LRP Focal Persons
All Other Concerned

1. Related to the Memorandum OM-OUGOPS-2026-11-2713 on the Mandatory Reporting of Learner Rights and Protection Incidents, this Office reiterates the mandatory reporting of all learner rights and protection (LRP) concerns and to submit documents necessary for the management and monitoring of LRP concerns to the Learner Rights and Protection Division (LRPD), such as but not limited to, incident reports and intervention plans.

2. The incident report and intervention plan must be submitted to the Office of the Undersecretary for Governance and Operations (ouops@deped.gov.ph) immediately or within forty-eight (48) hours from the receipt of the complaint or upon the onset of the incident. A copy of the submission must also be furnished to the following offices:

- Learner Telesafe Contact Center Helpline: weprotectlearners@deped.gov.ph and lrpo@deped.gov.ph
- Office of the Assistant Secretary for Governance and Operations: oaseg@deped.gov.ph
- Bureau of Learner Support Services- Office of the Director: blss.od@deped.gov.ph
- Regional Learner Rights and Protection - Education Support Services Division: learnershelpline.ro5@deped.gov.ph and lrp.rov@deped.gov.ph

3. Moreover, this Office reiterated strict adherence to the Revised Implementing Rules and Regulations of Republic Act No. 10627 for the management of bullying cases, DepEd Order No. 40, s. 2012, for cases of child abuse, neglect, exploitation, and discrimination, DepEd Order 18, s. 2015 for the management and procedures on children in conflict with law and children-at-risk and DepEd Order 06 s. 2026, for guidelines on ensuring safety and motivating the learning environment. You may refer to the matrix of DepEd policies related to learner rights and protection below for guidance:



Address: Regional Center Site, Rawis, Legazpi City, 4500
Telephone Nos.: 0969 516 9555
Email Address: region5@deped.gov.ph
Website: <https://region5.deped.gov.ph/>



Policy	Short Title	Scope	Legal Bases
DO No. 40 s. 2012	DepEd Child Protection Policy	Teaching and Non-Teaching Personnel against a Child	Republic Act No. 7610 "Special Protection of Children against Child Abuse, Exploitation and Discrimination
DM 90 s. 2025	Revised Implementing Rules and Regulations of RA No. 10627	Learner to Learner (peer to peer)	RA No. 10627 Anti-Bullying Act of 2013
DO 18 s. 2015	Guidelines on the Management of Children-At-Risk and Children in Conflict with the Law	Child is adjudged as or accused of committing a crime (Learner against the State)	RA No. 9344 as amended by RA No. 10630 Juvenile Justice and Welfare Act

4. Relatedly, the offices and personnel who will be involved in the management of all LRP concerns are reminded to handle the incidents with utmost confidentiality for the protection of both learners and teachers in accordance with Section 18 of DO No. 40 s. 2012.

5. Immediate dissemination of this memorandum is desired.


GILBERT T. SADSAD
Regional Director